

## **Patient Appointment Protocol**

- Upon arrival in our parking lot, remain in your car and call the office. A Team Member will review the Questionnaire and let you know approximately how long it will be before you will be able to enter the office.
- We will call you when we are ready for you, and one of our Team Members will greet you at the entrance to the office. Your mask must be on, hand sanitizer will be dispensed and your temperature will be taken.
- Anyone with a temperature over 100.3 will need to reappoint
- You will then be escorted to the treatment room. In order to avoid contamination of the treatment room leave all of your belongings (including jackets, pocketbooks, backpacks, phones and other personal items) in the bin located just outside the room. **NO EXCEPTIONS** to this rule will be permitted
- Once seated in the dental chair you will be asked to rinse with a pre-treatment antimicrobial rinse
- When our Dental Team enter the treatment room we may look a bit different, but **IT'S STILL US!** We will care for you and your health as we always have
- It is essential that you **DOWNLOAD** the **PATIENT MEDICAL SCREENING QUESTIONNAIRE** and complete it prior to entering the office, as previously described.